

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 26th day of October 2019
C.G.No:95/2019-20/ Guntur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. D r. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

G.Srinivasa Rao,
8-11-92,
Nehru Nagar.
Guntur.

Complainant

AND

1. Assistant Executive Engineer/O/ Guntur D8
2. Deputy Executive Engineer/ Guntur Town-2
3. Executive Engineer/O/Guntur Town -1

Respondents

ORDER

1. Complainant presented a complaint through online wherein he has informed that he has paid an amount of Rs.2,250/- on 09.06.2019 for release of domestic service connection but the service is not released. Hence the complaint.
2. Respondent No.3 filed written submission stating that new service has been released to the complainant for his registered application No. 11223N430082019JUN09.
3. When the complainant was contacted over phone by the Secretary/Forum at 12.45 P.M on 01.10.2019 the complainant has expressed his satisfaction in releasing domestic service connection.
4. Since the grievance of the complainant has been resolved by the respondents the complaint is disposed off in favour of the complainant.

C.G.No.95/2019-20_ Guntur Circle

DESPATCHED

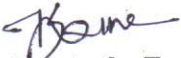
DATE 28/10

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 26th October 2019.

Sd/-	Sd/-	Sd/-	Sd/-
Member (Finance)	Member (Technical)	Independent Member	Chairperson

Forwarded By Order


Secretary to the Forum

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.